

# Main Stage: Lean, Productivity & Continuous Improvement Summit

## Lean, Productivity & Continuous Improvement Summit

Times	Name	Topic
9.30 - 9.35	Chairman	Opening Remarks
9.35 - 9.55	Eamonn Redmond – Operations Manager, Lily O'Briens	Lean at Lily's
9.55 - 10.15	Laura Flanagan – Staff Training Specialist, Global Learning Solutions, Johnson & Johnson Group	Implementing Training Within Industry Job Instruction Our Journey
10.15 - 10.35	Nicole Preston – Business Improvement Manager, Balfour Beatty	Integrated Delivery Team
10.35 - 10.55	Robert Hernan – Senior Executive, Enterprise Ireland	Lean for Micro Businesses
10.55 - 11.25	<b>Coffee Break and Networking</b>	
11.25 - 11.45	Prof Terrence Perera – Professor, Sheffield Hallam University, United Kingdom	Simulation – The Essential Partner in Lean Projects and Beyond
11.45 - 12.05	Peter Richardson/Darren Greenan – Customer/Consultant, McAree/Vfecto	Two Sides to Every Story – Lean Business Improvement from both the Client and Consultant point of view.
12.05 - 12.25	John Maxwell – Head of Continuous Improvement, National Treasury Management Agency	Lean Without a Burning Platform
12.25 - 12.45	Roy Baker – Head of Operations and Customer Experience, SSE Airtricity	The Flexible Adaption and Delivery of Lean in a Large Corporate Environment
12.45 - 1.45	<b>Lunch Break and Networking</b>	
1.45 - 2.05	Dermot Hennessy – Process Excellence Manager, Liberty Insurance	Utilising a Continuous Improvement Framework to improve your Customer Journey
2.05 - 2.25	Neil Bolton – Director of Property Services, Cluid	Thinking Differently – A New Approach to Delivering a Repairs Service
2.25 - 2.45	Paul Guildea – Change & Adoption Consultant, Kellogg Company	The Next Level of Change Management
2.45 - 3.05	Tom Gilligan – Director of Services, Mayo County Council	Procurement and Local Government: The Delivering of Savings, Efficiencies and Real Reform.
3.15 - 3.45	<b>Coffee Break and Networking</b>	
3.45 - 4.05	John O'Boyle – Co-Director, Xenergie	Systemic Culture Transformation - Developing Cultural Capacity for a Very Different Future
4.05 - 4.25	Niamh Doherty – Continuous Improvement Manager, STERIS	The Importance of Supplier/Customer Partnerships to Remain LEAN in the Service Industry
4.25 - 4.45	Finbarr Bennett – Internal Audit, Grafton Merchanting Rol	Lean Principles : From Supply Chain to Audit
4.45 - 4.50	Chairman	Closing Remarks



All presentations/timetables are subject to change. Please check with onsite event timetable on the day.